

## Consultation to relocate Pontesbury Library (9<sup>th</sup> Oct to 20<sup>th</sup> Nov 2018)

### Overview of results

Almost 92% of people who responded to the consultation said they had read the supporting information provided. This indicates that people were able to provide an informed response to the consultation.

Over half the respondents, 55%, are regular visitors to Pontesbury Library.

One in ten respondents have never visited the library.

When people visit the library they are most likely to borrow items, seek local information or attend an event aimed at adults.

Overall, respondents to the survey reacted positively to the statements outlining the proposals.

84% said that the library will offer the same range of services.

76% said adequate community engagement had taken place

73% said there are opportunities for the library as a result of partnership working

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50% said that there will be sufficient staffing and support.

We asked why respondents disagreed with the proposals. They said :

- Need longer opening hours
- Like the current location/new location is inconvenient for non-estate residents
- Needed more info on details such as opening hours, Shropshire Council support, size/space of new library
- The library needs more support from Shropshire Council
- Refocus the library on books
- A library isn't needed in Pontesbury
- Need adequate parking

We asked what people liked about the proposals. They said:

- A multi-service/facility hub under one roof - community centred
- The location - heart of the community, near to other services
- That the library service was continuing
- Cost effective premises - sustainable and saving on running costs
- A new build
- Car parking facilities
- The extension of services, new opportunities
- The opportunity to give views on proposals
- The size of the new library

- The opening hours

We asked what people dis-liked about the proposals. They said:

- Cutting down old trees / building on green space
- Distance from the schools
- Lack of detail regarding who would own and maintain the building
- Inconvenient for pedestrians
- Not enough parking
- Parish Council supporting the proposals
- No information on accessibility for people with disabilities
- Location - should be in Shawbury
- Library losing its identity

Overall, 77% of respondents said they were in agreement with the proposal to relocate the library

13% disagreed with the proposal

10% either said they neither agreed or disagreed or did not know.

We asked if other groups or organisations should be contacted. They told us:

- youth groups
- Pontesbury medical centre
- Schools, nurserys including head teachers and governors of both local schools
- uniformed organisations
- Churches
- WI
- Workers Club
- Age UK
- Scouts
- NHS (CCG)
- Shropshire Tourism,
- Optician (consultations)
- Amazon (lockers)
- Bibliotheca Open+
- Police
- DWP (job centre - jobs clubs)
- Anyone running groups in the community, sports, evening classes etc
- library users - I go once a week and have not been asked
- The local readers

### **About The Respondents**

Just over 90% of respondents said they were either library users or were local to the area.

Two respondents were representing a group or organisation and they were the 'steering group, and Pontesbury and Minsterley Parish Council representatives

65% were female, 29% were male

61% of respondents were aged 60 years old or older. 21% were aged 20-44 and 15% were aged 45-59. We received no formal feedback from anyone aged under 20.

8% of respondents (5 people) said they have an illness or disability that limited their daily activities.

89% of respondents were White British. The remaining respondents preferred not to declare their ethnicity

61% of respondents were retired. 31% were in employment.

The majority of respondents who gave us their postcode live in or near to Pontesbury. There was a small number of resided elsewhere in the county.